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PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Paul M. Brennan

Serial No. : 09/739,706

Filed : December 20, 2000

For : METHOD, DEVICE AND SOFTWARE FOR ASSESSING URGENCY  
OF INCOMING COMMUNICATIONS

Group No. : 2697

Examiner : Alam Elahee

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Technology Center 2600

**MAIL STOP NON-FEE AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING BY FIRST CLASS MAIL**

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Office Action;
2. Combined Revocation of Previous Power of Attorney, Appointment of New Attorneys, and Statement Under 37 C.F.R. 3.73(b);
3. Change of Correspondence Address; and
4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP NON-FEE AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 24, 2003.

Date: 11/24/03Date: 11/24/2003

Kathy Ceder  
Mailer  
Robert D. McCutcheon  
Robert D. McCutcheon  
Reg. No. 38,717

P.O. Drawer 800889  
Dallas, Texas 75380  
Phone: (972) 628-3600  
Fax: (972) 628-3616  
E-mail: [rmccutcheon@davismunck.com](mailto:rmccutcheon@davismunck.com)